

# Company Policy of the JUNKER Group



## Customer satisfaction and supplier relationships

Our customers and suppliers are our partners. We actively listen, provide feedback and continuously improve the benefits and quality of our products and services. Because we can only be successful in the long term if we have satisfied customers and trustworthy suppliers.



## Cooperation and employee satisfaction

Motivated and qualified employees have been the prerequisite for the success of the JUNKER Group since 1962. We want to communicate with each other in an open, clear, committed and appreciative manner across all departments and roles. We see our international and diverse nature as an asset. Another one of the JUNKER Group's fundamental principles is to maintain and promote the skills and health of all employees.



## Continuous improvement and a positive error culture

Every employee can contribute ideas and knowledge to improve processes and products. Thanks to simple and efficient processes, we can become more efficient, conserve resources, minimize health hazards and reduce harmful environmental impacts. We see problems and detected errors as opportunities for improvement. Every employee has the right and the duty to point these out and to cooperate in eliminating them. Error prevention takes priority over error detection.



## Responsibility and focus on results

We use our expertise in grinding and filtration technology to continuously develop our products, manufacturing process and services such that they are both pioneering and sustainable. This is how we ensure the JUNKER Group's outstanding position in the market.



## Obligations and laws

It goes without saying that we comply with legal obligations and laws (e.g. in the area of occupational health and safety and environmental protection). In this way, we protect society, the environment and the JUNKER Group from potential damage.



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